### **Comparisons of Job Characteristics**

Focus Occupation: Word Processors and Typists (43-9022) Associated Occupation: Correspondence Clerks (43-4021)

Compare Knowledge
Compare Skills
Compare Abilities
Compare Detailed Work Activities
Compare Tools and Technologies

| << | Focus occupation element is much lower             |
|----|--|
| <  | Focus occupation element is lower                  |
| 0  | Focus occupation element is at a similar level     |
| >  | Focus occupation element is at a higher level      |
| >> | Focus occupation element is at a much higher level |

### Knowledge

Similarity of Focus Occupation to Associated Occupation: 83

Focus Occupation: Word Processors and Typists (43-9022) Associated Occupation: Correspondence Clerks (43-4021)

| Associated Occupation's<br>Key Knowledge Elements | Average<br>Rating, All<br>Occupations | Associated<br>Occupation's<br>Rating | Focus<br>Occupation's<br>Rating | Evaluation of Focus Occupation |   |
|---|---------------------------------------|--------------------------------------|---------------------------------|--------------------------------|---|
| Clerical  | 7.3                                   | 19.1                                 | 22.3                            | >                              | Current knowledge level is likely sufficient        |
| Customer and Personal Service                     | 11.3                                  | 16.3                                 | 13.0                            | <<                             | Extensive education and/or training may be required |
| Economics and Accounting                          | 4.4                                   | 14.9                                 | 4.7                             | <<                             | Extensive education and/or training may be required |
| Personnel and Human<br>Resources                  | 5.6                                   | 11.1                                 | 3.9                             | <<                             | Extensive education and/or training may be required |
| Therapy and Counseling                            | 3.8                                   | 8.5                                  | 3.0                             | <<                             | Extensive education and/or training may be required |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

#### **Skills**

Similarity of Focus Occupation to Associated Occupation: 87

Focus Occupation: Word Processors and Typists (43-9022) Associated Occupation: Correspondence Clerks (43-4021)

| Associated Occupation's<br>Key Skills Elements | Average<br>Rating, All<br>Occupations | Associated<br>Occupation's<br>Rating | Focus<br>Occupation's<br>Rating | Evaluation of Focus Occupation                               |  |
|--|---------------------------------------|--------------------------------------|---------------------------------|--|--|
| Writing  | 9.2                                   | 13.6                                 | 8.3                             | Extensive development of skills in this area may be required |  |
| Reading Comprehension                          | 10.7                                  | 12.9                                 | 10.0                            | Extensive development of skills in this area may be required |  |
| Judgment and Decision<br>Making                | 9.4                                   | 11.1                                 | 4.4                             | Extensive development of skills in this area may be required |  |
| Time Management                                | 8.9                                   | 10.6                                 | 8.7                             | A higher skill level may be required                         |  |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

#### **Abilities**

Similarity of Focus Occupation to Associated Occupation: 86

Focus Occupation: Word Processors and Typists (43-9022) Associated Occupation: Correspondence Clerks (43-4021)

| Associated Occupation's<br>Key Abilities Elements | Average<br>Rating, All<br>Occupations | Associated<br>Occupation's<br>Rating | Focus<br>Occupation's<br>Rating | Evaluation of Focus Occupation |  |
|---|---------------------------------------|--------------------------------------|---------------------------------|--------------------------------|--|
| Written Expression                                | 9.8                                   | 13.3                                 | 8.8                             | <<                             | Extensive improvement in abilities may be required |
| Written Comprehension                             | 11.0                                  | 13.1                                 | 11.6                            | <                              | Some improvement in abilities may be required      |
| Near Vision                                       | 11.1                                  | 12.1                                 | 13.9                            | >                              | Current ability level is likely sufficient         |
| Speech Recognition                                | 9.9                                   | 11.2                                 | 9.8                             | <                              | Some improvement in abilities may be required      |
| Finger Dexterity                                  | 7.6                                   | 9.5                                  | 7.6                             | <                              | Some improvement in abilities may be required      |
| Speed of Closure                                  | 5.9                                   | 7.4                                  | 4.5                             | <<                             | Extensive improvement in abilities may be required |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## **Activities that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: 86

Focus Occupation: Word Processors and Typists (43-9022) Associated Occupation: Correspondence Clerks (43-4021)

| Work Activities                                 | Exclusivity of Activity |
|---|-------------------------|
| Maintain inventory of office forms              | 71                      |
| Maintain records, reports, or files             | 5                       |
| Operate duplicating equipment                   | 85                      |
| Proofread printed or written material           | 73                      |
| Provide customer service                        | 14]                     |
| Type letters or correspondence                  | 78                      |
| Use computers to enter, access or retrieve data | 3                       |
| Use oral or written communication techniques    | 1                       |

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

# **Tools and Technologies that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: n/a

Focus Occupation: Word Processors and Typists (43-9022) Associated Occupation: Correspondence Clerks (43-4021)

**Tools and Technologies** 

Exclusivity

Tools and technology data is unavailable for one or both occupations.

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.